

Cookie Policy

Last version: 2nd of September 2021

*This Cookie Policy applies to the global organization of Sodexo entities (hereinafter referred to as “**Sodexo**” or “**we**”, or “**our**”) for all dimensions and activities, in all geographies where we operate.*

*The data controller is the Sodexo entity that collects and processes the personal information you provide on our different websites, applications, and platforms (Our “**Site**”).*

Our Cookie Policy aims to show you how we respect the privacy of all visitors and users of Our Site.

If you have any questions regarding the processing of your personal information on Our Site, please refer to our Online [Privacy Policy](#) or contact us via our online form.

We use cookies and other similar technologies to improve Our Site's performance and to enhance your experience. Certain areas and functionalities of Our Site also use cookies and other similar tracking technologies to understand more about you, so we can offer adapted services.

1. WHAT IS A COOKIE?

Cookies are **small files, downloaded on your device** when you access Our Site, with the aim **to recognize your device or to store information about your preferences or past actions**. They are used to help you navigate efficiently and perform certain functions on all our different Sites.

In this policy, the term "cookies" refers to cookies and other similar tracking technologies (e.g. SDKs, web beacons, pixels, etc.).

Tracking technologies used on your device via an app, are not necessarily the same type as the cookies used on a website, but it is still considered a tracker according to the [e-Privacy Directive](#) and as such is subjected to this policy.

2. WHAT COOKIES DO WE USE?

The types of cookies that we use may be:

- **Session cookies:** such cookies allow Our Site to link your actions during a browser session and are automatically deleted when you close the browser or the app;
- **Persistent cookies:** such cookies remain stored in your terminal device until it reaches a defined expiration date which can be days or minutes. They may be used for a variety of purposes including remembering your preferences and choices when using a site or for target advertising;
- **First party cookies:** are set by a Site Owner that you are visiting at the time, in the purpose to improve your experience;
- **Third party cookies:** are set by a third party.

More specifically, the cookies and other similar technologies used on Our Site are categorized as follows:

- ▶ Strictly necessary cookies without which Our Site would not function correctly ;

- ▶ Functional cookies used for technical purposes;
- ▶ Audience measurement cookies ;
- ▶ Targeting cookies.

Despite the fact that a third party analysis ("*cookiebot checker*") may detect a larger number of cookies, we confirm that the cookie lists provided in the [Cookie Settings](#) are complete. This third party could, for example, include parts of cookies separately in its analysis. If you have any specific questions in this respect, please do not hesitate to contact us in accordance with Article 7.

STRICTLY NECESSARY COOKIES

Strictly necessary cookies are cookies that must be present for the Site to provide the basic functions and without which the Site and its functionalities would not work correctly.

They are usually only set in response to actions made by you which amount to a request for services, such as setting your privacy preferences, logging in or filling in forms (e.g. to register to events or to provide feedback).

Consent is not necessary for these cookies according to the applicable regulation.

In the [Cookie Settings](#) you will find a list of the Strictly necessary cookies used on our Site.

FUNCTIONAL COOKIES

Functional cookies help us to remember the settings which you have selected or assist with other functionality when you browse and use Our Site. This helps us to remember your preferences when you return to Our Site.

These cookies enhance functionality and personalization. They may be set by us or by third party providers whose services we have added to our Site.

You can set your browser to block or alert you about these cookies but be aware that, in that case, some or all of these functionalities may not function properly and that some parts of Our Site may not work.

For more information on how to control cookies (consent/withdraw your consent) on Our Site, please see below section 4.

In the [Cookie Settings](#) you will find a list of the Functional cookies used on our Site.

AUDIENCE MEASUREMENT COOKIES

Audience measurement cookies, which include analytics technologies, help us with the performance and design of Our Site. This function allows us to measure how many times a page has been visited, to know which pages are the most and least popular and see how visitors move around the site to improve your experience on Our Site. The information collected by these cookies could be aggregated. If you do not accept (or withdraw your consent) these cookies, we will have no knowledge to improve Our Site.

Our Site may also use from time to time "web beacons" which count visitors who have come to Our Site after being exposed to a Sodexo banner ad on a third-party site. We do not use this technology to access your personal information and it is only used to compile aggregated statistics about visitors who come to Our Site to gauge the effectiveness of our ads.

Your consent is necessary to the use of most of the above-mentioned cookies. For more information on how to control cookies (consent/withdraw your consent) on Our Site, please see below section 4.

In the [Cookie Settings](#) you will find a list of the Audience measurement Cookies used on our Site.

TARGETING COOKIES

Targeting cookies are installed on Our Site by our advertising partners to present advertisements that are relevant to you and better reflect your interests. These cookies uniquely identify your browser and/or device. If you do not allow these cookies, you will not experience our targeted advertising across different platforms. It is possible however that you may still see our non-targeted advertisements on these platforms.

These cookies collect information relating to the origin of your visit, where you were exposed to Sodexo advertising, what advertising feature you saw, whether you arrived directly or indirectly to Our Site, the device you used to visit Our Site and which downloads you performed.

In addition, we also utilize cookies on certain parts of Our Site to communicate with third party data suppliers to extrapolate your digital behavior. This helps us to understand and target more relevant advertising in the future. The information we receive could be aggregated and will include statistics such as demographics, online behavior, product interests and lifestyle.

Your consent is necessary to the use of most of the above-mentioned cookies. For more information on how to control cookies (consent/withdraw your consent) on Our Site, please see below section 4.

In the [Cookie Settings](#) you will find a list of the targeting cookies used on our Site.

3. HOW LONG ARE COOKIES STORED?

Persistent cookies will be stored on your device for a maximum duration of 13 months.

For more specific information of each cookie, please visit the [Cookies Settings](#).

4. HOW TO MANAGE COOKIES ON OUR SITE

Strictly necessary cookies do not require your consent.

For Functional, Audience measurement and Targeting cookies, we request your consent before placing them on your device. You can give your consent or refuse cookies at any time by using the [Cookie Settings](#) or by setting up your browser to accept or refuse cookies.

However, please be aware that if you do turn off 'cookies', you will not be able to fully experience some of the features of Our Site. For example, you will not be able to benefit from automatic log-on and other personalization features of Our Site.

Please also note that you should not forget to set up all the browsers of your different terminals (tablets, smartphones, computers). There are various ways to configure browsers so you should refer to the "Help" section of the browser you are using to understand how to configure it and exercise your options.

You also have the possibility to disable the following audience measurement cookies:

- ▶ You can disable "Google Analytics" cookies, by downloading the module accessible from the following address: <https://tools.google.com/dlpage/gaoptout/>
- ▶ You can disable the Insight Tag of LinkedIn, by modifying your user settings on LinkedIn: <https://www.linkedin.com/psettings/>

5. CHANGES TO THIS COOKIES POLICY

Sodexo may change this Cookie Policy statement as needed. Please note that this policy is likely to change with the future entry into force of the e-Privacy Regulation. Check this page periodically if you would like to monitor changes.

6. COMPLAINTS

If you have a privacy-related complaint against us, you may complete and submit the [Application Form](#). If you are dissatisfied with our response, you may then seek further recourse by contacting the relevant competent court. You may also contact the Belgian Supervisory Authority, the Data Protection Authority (<https://www.dataprotectionauthority.be/>).

7. CONTACT US

If you have questions or you do not feel that your concerns have been addressed in this Cookie Policy, please contact us via our [online form](#).